

New Patient Agreement

Welcome to Calgary Vein & Laser
We are very excited to have you as a new patient!

In an effort to serve you in the best possible manner we would like to kindly draw your attention to the following policies:

1. Cancellation Policy

Please note that a late cancellation or a "no show" prevents other patients from enjoying the benefits of our services, at the same time making it very difficult for our staff to fill that appointment on short notice.

If you must cancel or re-schedule your appointment, we require **at least 48 hours notice**.
A \$100-dollar fee will be charged for all cancellations made with less than 48 hours notice.

We greatly appreciate this consideration.

2. Confidentiality

Respecting your privacy is important to us. At Calgary Vein & Laser, all personal information collected in the course of our professional relationship with each and every one of our patients is considered highly sensitive and private. Therefore, in an effort to prevent wrongful disclosure of information to anyone other than you, we require that you provide below **your preferred telephone number for direct contact and voice messages as well as your personal email address in the space provided below.**

3. Financial Transactions

For your convenience, in the case of after-hours appointments with our practitioners, prepurchase of supplements and/or for speedier billing/checkout at the end of your appointment, we require that you **provide us with an accurate, updated credit card number at the time of your first booking.**

Credit Card Type _____
Credit Card Number _____
Expiry Date _____

If you have any questions related to the policies and procedures outlined above, please call our Business Manager at 403-252-4410.

Please sign here to confirm your acceptance of the above **New Patient Agreement.**

Thank You!
The Management Team